# **EXHIBIT E**



# A Proposal to T-Scan for Alfresco Liferay Portal Implementation

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## 1.0 Introduction

### 1.1 Project Goals & Objectives

T-Scan Corporation is a privately operated, full service litigation support company headquartered in Seattle, Washington. T-Scan Corporation is dedicated to remain at the forefront of technology, offering the latest in record retrieval methods, document production, and electronic discovery to its customers.

T-Scan intends to leverage the functionality of their existing Cold-Fusion Application into Alfresco by building a Web Application and develop a hosted document repository with Alfresco as the technology backbone through which T-Scan can deliver documents out to its clients. T-Scan's objective is to provide an effective business process outsourcing service that simplifies the labor and technology intensive task of record retrieval.

T-Scan intends to redesign its web site, tscanonline.com. The objectives of the project are as follows:

- Propose a usable interface for customers to interact with T-Scan.
- Remove the dependency on Cold-Fusion intranet application.
- Allow T-Scan employees to create and follow-up orders and tasks.
- Provide a simpler user interface for specialists of T-Scan.
- Propose a more product-centric Website design.
- Provide a better search functionality to the specialists in-order to search for Orders, Patients, Providers, Cases etc.,
- Provide a centralized repository to store the documents.

# 1.2 Project Scope

BPA's understanding of the scope of this project includes the following activities based on the high level requirements from T-Scan:

#### 1.2.1 Architecture and Design

- **a.** Activities: Propose new architecture and design to implement Tscanonline.com using the following product stack.
  - Alfresco 3.0 Enterprise for Content Management
  - Liferay Portal 5.1.2 for user interface
  - Customize the Liferay Portal to replace Cold-Fusion application functionality.
  - A custom Alfresco data model to replace Cold-Fusion application database schema.
  - Design a database in MySQL 5.1/MS SQL Server 2005.
  - Lucene for indexing and searching documents and meta-data stored in Alfresco.
  - Customize the Liferay Portal to build Tscanonline.com website.
  - Analyze requirements & design, develop, test and deploy the Alfresco based application for T-Scan
  - Develop a Web Application that allows the specialists (T-Scan employees and clients) to create orders and track the calls, request, received and QA tasks of the records.
  - Develop Role based user access
  - Allow for sharing of documents within the case community
  - Develop/integrate a PDF Document viewer that does not allow any saving or caching of images or documents in custom folders

- Integration of Kofax Scanner with Alfresco that allows the scanned documents to be created in specific folders and subfolders of the directory structure, with corresponding meta-data.
- **b.** Deliverables: A high level architecture/design document will be designed. The document will outline logical and physical architecture, choice of tools, technologies and products. The high level design will identify different types of use cases, and for each use case, outline process flow, components, data sources and user interface.
- c. Roles & Responsibilities: BPA will produce the architecture and design document.
  - Analyze requirements & design, develop, test and deploy the Alfresco based application for T-Scan
  - Develop a Web Application that allows the specialists (T-Scan employees) to create orders and track the request, received and QA tasks of the records.
  - Develop Role based user access
  - Allow for sharing of documents within the case community
  - Develop/integrate a PDF Document viewer that does not allow any saving or caching of images or documents in custom folders
  - Integration of Kofax Scanner with Alfresco that allows the scanned documents to be created in specific folders and subfolders of the directory structure, with corresponding meta-data.

#### 1.2.2 The source for the scope understanding is:

- An Excel Spreadsheet and Images provided by Tscan which is referred to by figure numbers throughout this document
- Conference call and discussion with T-Scan team involved in this initiative
- Rally Scrum as a methodology for the reporting and tracking of the backlog and iterations (The
  Backlog will be created and both Parties will agree upon the Iterations as part of acceptance of
  the proposal and before development begins. T-Scan will provide feedback to BPA's Iterations
  and will provide bug fixes based on the schedule of deliverables and a testing method which is
  agreed upon by BPA and T-Scan.

#### 1.2.3 Specific exclusions

The following activities and artifacts are specifically excluded from BPA's current project scope.

- 1. Integration of Kofax for Bates Numbering.
- 2. Integration of the Court Reporting Services.
- 3. Integration of the Referral Network Services.

# 2.0 Recommended Solution

### 2.1 Products, Tools and Technologies

The scope of this engagement is the design of TSCANONLINE.COM.

At a high level, the website involves the following:

- 1. Liferay Portal Integration with Alfresco Repository
- 2. Static Content on all the links viz., Corporate Overview, Management, Contact Us within the Liferay Portal
- 3. Building custom portlets in Liferay.
- 4. A web application for replacing the existing cold-fusion application that will be built into the Alfresco Web Client.

The key objectives of the design effort are to replace the existing T-Scan's Cold-Fusion Application and build a web application within Liferay Portal and provide the above functionalities within the Tscan portal.

T-Scan has also chosen Alfresco Enterprise as the strategic content management platform and wants to leverage it wherever appropriate.

# 2.2 Technical View of Proposed Solution

The following diagram illustrates the logical breakdown of the various services, and systems in the proposed architecture. Please note that the diagram represents neither the logical nor the physical architecture. It is only meant to allow readers to visualize the various components that are in scope of the engagement. The logical, physical and deployment model of the solution will be addressed in the design document.

# 2.2.1 Solution Diagram:

Error! Reference source not found.

# 2.2.2 Software application stack that will form part of the solution:

Component	Software
Portal	Liferay 5.1.2
Content Management System	Alfresco Enterprise 3.0
Database	MySql 5.x
Document Viewer	Acordex ViewTIFF for Java
Imaging and Scanning	Kofax Ascent Capture 7x
Alfresco Kofax plug-in	Alfresco-CIFS
Application Server	Apache Tomcat 5.5
Platform	Java J2EE

# 3.0 Functional View

This section provides a functional view of the proposed solution. The portal is functionally broken down in to the following modules:

### 3.1 User Module

The user module provides portal user's account management functionality that allows T-Scan users and employees to register, and access portal/website information and services. The module implements and supports registration, user profiles, and authentication and role based access control.

The information relevant to users/accounts can be categorized into the following:

- User Registration, and User profile information
- Different types of User Roles viz.,
  - ✓ User
  - ✓ Power User
  - ✓ Administrator
  - ✓ Consumer
- User access to custom portlets such as orders, tasks, records etc based on the above user roles.

#### 3.1.1 User Registration Process

#### **Entry Points**

Req.	Description
SRS-1	The user's entry point to TScan's Portal will be by accessing the URL, <a href="https://www.tscanonline.com">https://www.tscanonline.com</a> .
SRS-2	The user can simply browse the website as a normal user, if the user wishes to browse without login.

	T
LAW FIRMS LIABILITY	STATIC PAGE
INSURANCE CARRIERS	STATIC PAGE
CLASS ACTION/PRODUCT LIABILITY	STATIC PAGE
PRODUCTION SERVICES	STATIC PAGE
RECORDS PROCESSING	STATIC PAGE
OUR PROCESS	NEW GRAPHIC PAGE
CAREERS	HR PAGE
REGISTRATION SPLASH	LINKS TO REGISTRATION FORM
DOCUMENT SERVICES SPLASH	LINKS TO DOCUMENTS SERVICES
RESEARCH AND REFERRAL SPLASH	LINKS TO BENCHPRESS
INTRODUCTORY FLASH SPLASH	GO GREEN TYPE ADVERTISEMENT
ABOUT US	STATIC PAGE
SERVICES	STATIC PAGE
OUR TEAM	STATIC PAGE W/BIOS
MISSION	STATIC PAGE
FAQ	STATIC PAGE

CONTACT US	STATIC PAGE
RSS FEED	RSS PORTLET WITH LEGAL NEWS
CORPORATE FEED	T-SCAN NEWSLETTER
	LOGIN TO CLIENT/T-SCAN
LOGIN	PORTAL
SUBMIT/RESET	SUBMITS OR RESETS LOGIN

FIGURE 1.

### **Scenarios**

Req.	Description
SRS-1	The user will login or register link.
SRS-2	Login credentials can be entered on any page (upper right corner). User enters User name and Password and clicks "Submit" for logging in. Clicking "Reset" button clears entered user credentials.
SRS-3	If the user clicks on the register link, then the user's registration UI will be opened.
SRS-4	The user will fill out the registration form and click on "Submit" button.
SRS-5	The user's registration information is received by TScan's Manager who will review the information and will either approve or reject the user's registration process off line.
SRS-6	If the user's registration is approved, then the user will receive a mail or a phone call from Tscan with the user id and password.
SRS-7	The user can use this information to login.
SRS-8	T-Scan Employees will login in a similar methodology from the web URL

# 3.2 Liferay-Alfresco Integration Module

The Liferay-Alfresco Integration module provides access to Liferay portal with out-of-the-box Liferay portlets and custom portlets that integrate with Alfresco.

### **Custom Portlets:**

#### T-Scan User

Create Order Portlet/Wizard	Launches wizard to create order
Order Portlet	Views Modifies Existing Orders
Records Portlet	View Of Repository with Meta Search
Stats Portlet	View of Team and Individual Stats
Tasks Portlet	Lists Tasks By Order/Request or Filtered
Invoices Portlet	Lists Client Invoices Paid or Unpaid
Reports Portlet	Creates T-Scan Reports
My Communities Portlet	View of Internal or External Communities

### • Client User

Create Order	Opens Client Order Form
My Communities	Displays Internal External Communities
Client Order Portlet	Displays Existing Client Orders based on Search
My Cases	Displays All Orders Open or Closed
My Records	Displays All Records or Records for Current Order
My Billing	Display All Invoices Open or Closed
Quick View New Records	Displays Records based on a Filter

### 3.2.1 Create Order (T-Scan XLS Figure 9)

Create Order is the Step 1 of the Order Creation Wizard. (T-Scan XLS Figure )

Req.	Description	Sign
SRS-3	When creating the Order, the client's profile can be created or should already exist in the Portal Database.	
SRS-4	Click on the Create Order Tab	
SRS-5	Create Order Wizard is opened.	
SRS-6	Ordering Party Information is Searched. While entering first few letters of Ordering Party name, matching results are shown in the Results box. At any point user can select one of the matching results (of client name and firm name) If Client does not exist a client is added by clicking new which opens the Add Client UI.	
SRS-7	From user profile billing address is populated for the selected client. This field is editable if the same as billing box remains unchecked	
SRS-8	If the shipping address is marked as same as billing address in user profile checkbox named "SAME AS BILLING ADDRESS" will be checked If shipping address is marked as different then check box is not checked and shipping address needs to be entered.	

### **T-Scan User Order Wizard**

ORDER WIZARD BEGINS ORDER INFO	
DATE FIELD	AUTOPOPULATES TDY/H/M
PRIORITY FIELD	NORMAL, INTERNAL OR BILLABLE RUSH
SEARCH CLIENTS FIELD	SEARCH BY FIRM, ATTORNEY, PARALEGAL
SEARCH BUTTON	INITIATATES SEARCH
	,
NEW BUTTON	OPENS ADD USER PROFILE
EDIT BUTTON	OPENS USER PROFILE IN EDIT MODE
ROLE DROPDOWN	ATTORNEY, PARALEGAL, LEGAL ASST
ADDRESS BOX	POPULATES FROM USER PROFILE
SAME AS BILLING CHECKBOX	POPULATES BILLING FROM USER PROFILE
RECIPIENTS ARE BILLABLE CHECKBOX	SETS ATTRIBUTE FOR RECIPIENT MATRIX
TELEPHONE FIELD	POPULATES FROM USER PROFILE
ALT TELEPHONE FIELD	POPULATES FROM USER PROFILE

FAX NUMBER FIELD	POPULATES FROM USER PROFILE
ALT FAX FIELD	POPULATES FROM USER PROFILE
EMAIL FIELD	POPULATES FROM USER PROFILE
BILLING ADDRESS	POPULATES FROM USER PROFILE
DELIVERY	US MAIL, HAND DELIVER
PROCESSING	POPULATES FROM USER PROFILE
ORDER NOTES	DISPLAYS ORDER NOTES
NOTES FIELD	ENTERS ORDER NOTES DURING CREATION
ADD BUTTON	ADDS NOTES TO ORDER
PATIENT FIRST NAME FIELD	ADDS PATIENT NAME TO ORDER
PATIENT LAST NAME FIELD	ADDS PATIENT NAME TO ORDER
PATIENT SOCIAL SECURITY NUMBER FIELD	ADDS PATIENT SSN TO ORDER
FILE NAME FIELD	ADDS FILE NAME TO ORDER
CLAIM NUMBER FIELD	ADDS FILE NAME TO ORDER
POLICY NUMBER FIELD	ADDS POLICY NUMBER TO ORDER
CASE NAME FIELD	ADDS CASE NAME TO ORDER
DATE OF BIRTH FIELD	ADDS BIRTH DATE TO ORDER
CASE NUMBER FIELD	ADDS CASE NUMBER TO ORDER
FILE NUMBER FIELD	ADDS FILE NUMBER TO ORDER
INSURED NUMBER FIELD	ADDS INSURED NUMBER TO ORDER
CLIENT MATTER TEXT AREA	ADDS CLIENT MATTER TO TEXT FIELD
NEXT BUTTON, CANCEL	MOVES TO PROCESS INSTRUCTIONS
·	OR CANCELS ORDER

FIGURE 9

### **Client User Order Form**

OPENS CLIENT ORDER FORM	
ATTORNEY	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
PARALEGAL	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
FIRM	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
ADDRESS	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
CITY,STATE,ZIP	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
PHONE	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
ALT PHONE	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
FAX	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
ALT FAX	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
EMAIL	AUTOPOPULATES FROM USER TEMPLATE\LOGGED IN
BILLING IS DIFFERENT	PRESENTS ADDRESS FIELDS USER SUBMITS

PATIENT NAME	USER INPUT (TYPED IN BY USER)
CASE NAME	USER INPUT (TYPED IN BY USER)
CASE NUMBER	USER INPUT (TYPED IN BY USER)
OTHER	USER INPUT (TYPED IN BY USER)
SOCIAL SECURITY NUMBER	USER INPUT (TYPED IN BY USER)
ALIAS	USER INPUT (TYPED IN BY USER)
DATE OF BIRTH	USER INPUT (TYPED IN BY USER)
EXPEDITED RETURN BUTTON	MARKS ORDER AS BILLABLE RUSH
STANDARD RETURN	MARKS ORDER AS STANDARD
RECORD TYPES WINDOW 1	DISPLAY ALL RECORD TYPES
RECORD TYPES WINDOW 2	SHOWS RECORD TYPE SELECTED FOR ORDER
ADD BUTTON	ADDS RECORD TYPE TO ORDER
REMOVE BUTTON	REMOVES RECORD TYPE FROM ORDER
PROCESSING WINDOW 1	LISTS ALL WAYS RECORDS CAN BE PROCESSED
PROCESSING WINDOW 2	SHOWS PROCESSING TYPE SELECTED FOR ORDER
ADD BUTTON	ADDS PROCESSING TO ORDER
REMOVE BUTTON	REMOVES PROCESSING FROM ORDER
PROVIDERS SEARCH	SEARCHES THE PROVIDER DATABASE FOR PROVIDER
SEARCH BUTTON	INITIATES SEARCH
RESULTS WINDOW	SHOWS RESULTS OF PROVIDER SEARCH
ADD BUTTON	ADDS PROVIDER TO ORDER MATRIX
PROVIDER FIELD	ADDED BY SEARCH OR TYPED IN
CONTACT FIELD	ADDED BY SEARCH OR TYPED IN
PHONE FIELD	ADDED BY SEARCH OR TYPED IN
ADDRESS FIELD	ADDED BY SEARCH OR TYPED IN
CITY FIELD	ADDED BY SEARCH OR TYPED IN
STATE FIELD	ADDED BY SEARCH OR TYPED IN
ZIPCODE FIELD	ADDED BY SEARCH OR TYPED IN
ADD BUTTON	ADDS PROVIDER TO DATABASE UNVERIFIED
REMOVE BUTTON	REMOVES SELECTED PROVIDER FROM MATRIX
OTHER COUNCEL TEXTFIELD	ADDING RECIPIENTS
SEARCH BUTTON	INITIATES SEARCH
RESULTS WINDOW	DISPALYS SERACH RESULTS
ADD BUTTON	ADDS COUNCEL/RECIPIENT TO THE ORDER
SUBMIT BUTTON	SUBMITS THE ORDER FOR VERIFICATION
RESET BUTTON	RESETS THE ENTIRE FORM

FIGURE 2.

SRS-9	Case Information is now entered by entering the following fields:		
	Patient First Name		
	2. Patient Last Name		
	3. the name of the case		
	4. patient's date of birth		
	<ol><li>patient's social security number</li></ol>		
	6. file name		
	7. file number		
	8. claim number		
	9. policy number		
	10. insured number		
	11. client matter		
	This data should be searchable and securely stored. User then clicks Next Button.		
SRS-10	Processing Instructions should be added to the order. Once Processing Instructions are added, they should serve as a guideline for all requests on the order, but are editable by recipient at the request level.		
SRS-11	Processing Instructions are tied up to the client's profile as Processing Instruction Preferences and are displayed accordingly upon selecting a client. The Processing Instructions can be modified by the user. But this should not modify the client's preferences for the Processing Instructions in the Client's Profile.		
SRS-12	Notes written inside the Notes field should be made available in all the Task UIs of this Order. Which means when a user is creating the request the notes should be visible in the Request UI, likewise for Call Task, Records Received, Records Processed and QC. These should be either separate windows for the different types of notes or filterable by note type i.e. Call, Request, Order		
SRS-13	Order status is a dropdown box, with the following values:		
	1. Active		
	2. Hold		
	3. Close		
	4. Archive		
	5. Reopened		
SRS-14	User should be able to lock an order by clicking the "Lock Order" button. A locked order will lock all the requests on an order. This means that there cannot be any modifications done to the Requests and the Order. When the user with "unlock permissions" can unlock the Order by clicking on the "Unlock Order" button. This should release the lock on all the Requests as well.		
SRS-15	User Clicks next to go to the next step in the wizard		
L			

ORDER WIZARD PROCESSING	
ADD PROCESSING INSTRUCTIONS WINDOW	ALLOWS ADDING ADDITIONAL INSTRUCTIONS
ADD BUTTON	ADDS PROCESSING FROM LIST TO ORDER
CURRENT SELECTED WINDOW	DISPLAYS INSTRUCTIONS FROM GROUP PROFILE
REMOVE BUTTON	REMOVES INSTRUCTIONS FROM THE ORDER
PROCESSING SUMMARY WINDOW	DISPLAYS ALL INSTRUCTIONS CURRENTLY ON ORDER

CONSECUTIVE BATES CHECKBOX	ALERTS PROCESSING DEPARTMENT TO CONSECUTIVE BATES
ORDER NOTES WINDOW	DISPLAYS ORDER NOTES ADDED IN ORDER INFO STEP
NEXT BUTTON	GOES TO ADD REQUESTS UI
BACK BUTTON	GOES BACK TO ORDER INFO

TIE TO BILLABLE MATRIX
SIDE TWO HOLE PUNCH
SIDE THREE HOLE PUNCH
TOP TWO HOLE PUNCH
BOTTOM TABS
SIDE TABS
BATES NUMBERING
CUSTOM BATES
LASER BATES
SORT MEDICAL/BILLING
SORT BILLING/MEDICAL
HARD COPY
SOFT COPY
SCANNING
OCR
NO STAPLE
NO COVERBACK
REMOVE T-SCAN CORRESPONDENCE

### 3.2.2 Adding Recipients to Order/Request (T-Scan XLS Figure)

Adding Recipients is the Step 2 of the Order Creation Wizard.

Req.	Description	
SRS-16	Next step of the wizard is the user is now able to Add Recipients.	
SRS-17	User can select multiple Recipients from the list box. Search and Results Box	
SRS-18	Each selected Recipient can be added to a single Request or multiple requests from the list of Requests. Recipients are added at the order level or to requests. Recipients are added to the order, then populate the requests or added to each individual request.	
SRS-19	Recipients are billed based on whether the billable checkbox in the recipient matrix is checked. The billable checkbox will be prechecked if the Order is for Washington States	
	Recipients will receive all the documents for which request they are part off.	
SRS-20	"Bill the Recipient" check box if checked will create an invoice for the recipient	
SRS-21	Clicking Add then adds them to the list. Clicking update adds them to the Recipient Matrix Clicking save then saves the matrix throughout the order	

Req.	Description
SRS-22	If Recipients are added to an Order after the Order is completed, then based on the selections, the recipients should receive the electronic records and if "Bill the Recipient" is checked then the Recipient should receive the invoice immediately.
SRS-23	When Recipients are added, the status of the recipients will be set as undelivered/unbilled.
SRS-24	When the records are delivered and the invoice is triggered from the QC task, Recipient's status will be set as delivered/billed.
SRS-25	Recipients receive records based on the profile of the ordering party, however this is editable via the Recipient Matrix under the process column. This is saved at the order or request level.
SRS-26	User then clicks back or next to go to the add request part of the Wizard. The Ordering Party is always the first recipient and the Order must have a minimum of one request.

ADD RECIPIENTS	
SEARCH RECIPIENTS TEXT BOX	SEARCHES USER DATABASE
SEARCH BUTTON	INITIATES SEARCH
NEW BUTTON	OPENS ADD USER UI
EDIT BUTTON	EDITS AN EXISTING USER
ROLE DROPDOWN	OPPOSING COUNSEL, CO COUNSEL
BILLING PROFILE DROPDOWN	FROM BILLING MATRIX
TYPE DROPDOWN	CLAIMS REP ETC
ADD TEXT BOX	DISPLAYS EXISTING USERS AS RECIPIENTS
REMOVE TEXT BOX	SHOWS EXISTING USERS AS RECIPIENTS
ADD BUTTON	ADDS EXISTING USERS AS RECIPIENTS
REMOVE BUTTON	REMOVES EXISTING USERS AS RECIPIENTS
UPDATE BUTTON	UPDATES THE RECIPIENT MATRIX
SAVE BUTTON	SAVES THE RECIPIENTS TO THE ORDER
DELIVERY DROPDOWN	CHOOSES METHODS RECORDS ARE DELIVERED
RECIPIENT MATRIX	SHOWS CURRENT RECIPIENTS
BACK, NEXT BUTTONS	FORWARD TO ADD REQUESTS,BACK

The Billing Matrix		
BILLING MATRIX		
ITEM CODE	TYPE	
ABC CHECKBOX AND AMOUNT FIELD	CHARGE	NON ORDERING PARTY
ADD CHECKBOX AND AMOUNT FIELD	MISC	
AFC CHECKBOX AND AMOUNT FIELD	MISC	ABC CHECKBOX AND AMOUNT FIELD
BASIC CHECKBOX AND AMOUNT FIELD	CHARGE	CLERIC 2 CHECKBOX AND AMOUNT FIELD

1	1	1
BATES CHECKBOX AND AMOUNT FIELD	MISC	CLERICAL CHECKBOX AND AMOUNT FIELD
BILLPP CHECKBOX AND AMOUNT FIELD	CHARGE	COPIES1 CHECKBOX AND AMOUNT FIELD
CBATES CHECKBOX AND AMOUNT FIELD	MISC	COPIES2 CHECKBOX AND AMOUNT FIELD
CLERIC CHECKBOX AND AMOUNT FIELD	CHARGE	FTP CHECKBOX AND AMOUNT FIELD
CLERIC 2 CHECKBOX AND AMOUNT FIELD	MISC	TABS CHECKBOX AND AMOUNT FIELD
CLERICAL CHECKBOX AND AMOUNT FIELD	MISC	XRAY CHECKBOX AND AMOUNT FIELD
COPIES CHECKBOX AND AMOUNT FIELD	MISC	
COPIES1 CHECKBOX AND AMOUNT FIELD	MISC	DELIVERY
COPIES2 CHECKBOX AND AMOUNT FIELD	MISC	ABC CHECKBOX AND AMOUNT FIELD
DXRAY CHECKBOX AND AMOUNT FIELD	MISC	USPS CHECKBOX AND AMOUNT FIELD
EMAIL CHECKBOX AND AMOUNT FIELD	MISC	ELECTRONIC CHECKBOX AND AMOUNT FIELD
FICHE CHECKBOX AND AMOUNT FIELD	MISC	FEDEX CHECKBOX AND AMOUNT FIELD
FILMS CHECKBOX AND AMOUNT FIELD	MISC	DHL CHECKBOX AND AMOUNT FIELD
FLIST CHECKBOX AND AMOUNT FIELD	MISC	HAND DELIVERY CHECK BOX AND AMOUNT FIELD
TEIST CHECKBOX AND AMOUNT HEED	IVIISC	MISC CHARGES CHECKBOX AND AMOUNT
FTP CHECKBOX AND AMOUNT FIELD	MISC	FIELD
LABEL CHECKBOX AND AMOUNT FIELD	MISC	
LASER CHECKBOX AND AMOUNT FIELD	MISC	
MABC CHECKBOX AND AMOUNT FIELD	MISC	
MAIL CHECKBOX AND AMOUNT FIELD	CHARGE	
MBASIC CHECKBOX AND AMOUNT FIELD	MISC	
MBENCH CHECKBOX AND AMOUNT FIELD	MISC	
MCDSTOR CHECKBOX AND AMOUNT FIELD	MISC	
MCLERI CHECKBOX AND AMOUNT FIELD	MISC	
MEDIA CHECKBOX AND AMOUNT FIELD	CHARGE	
MILES CHECKBOX AND AMOUNT FIELD	CHARGE	
MISC CHECKBOX AND AMOUNT FIELD	MISC	
MMAIL CHECKBOX AND AMOUNT FIELD	MISC	
MMISC CHECKBOX AND AMOUNT FIELD	MISC	
MOCR CHECKBOX AND AMOUNT FIELD	MISC	
MPARK CHECKBOX AND AMOUNT FIELD	MISC	
MPREPA CHECKBOX AND AMOUNT FIELD	MISC	
MPROV CHECKBOX AND AMOUNT FIELD	MISC	
MRUSH CHECKBOX AND AMOUNT FIELD	MISC	
MSTAT CHECKBOX AND AMOUNT FIELD	MISC	
MSUB CHECKBOX AND AMOUNT FIELD	MISC	
MTABS CHECKBOX AND AMOUNT FIELD	MISC	
MXRAY CHECKBOX AND AMOUNT FIELD	MISC	
MXSTOR CHECKBOX AND AMOUNT FIELD	MISC	
OCR CHECKBOX AND AMOUNT FIELD	CHARGE	
PAGES CHECKBOX AND AMOUNT FIELD	MISC	

DARK CHECKROY AND ANACHNEED	CHARGE
PARK CHECKBOX AND AMOUNT FIELD	CHARGE
PATH CHECKBOX AND AMOUNT FIELD	MISC
PHONE CHECKBOX AND AMOUNT FIELD	MISC
PREPAY CHECKBOX AND AMOUNT FIELD	CHARGE
PROV CHECKBOX AND AMOUNT FIELD	CHARGE
RUSH CHECKBOX AND AMOUNT FIELD	CHARGE
SALES TAX CHECKBOX AND AMOUNT FIELD	MISC
SCAN CHECKBOX AND AMOUNT FIELD	MISC
STAT CHECKBOX AND AMOUNT FIELD	CHARGE
STIP CHECKBOX AND AMOUNT FIELD	MISC
SUB CHECKBOX AND AMOUNT FIELD	CHARGE
SUPD CHECKBOX AND AMOUNT FIELD	MISC
TABS CHECKBOX AND AMOUNT FIELD	CHARGE
TIF CHECKBOX AND AMOUNT FIELD	MISC
XRAY CHECKBOX AND AMOUNT FIELD	CHARGE
CREDIT HOLD CHECKBOX AND AMOUNT	
FIELD	MISC

### FIGURE 13

### **Current Recipients Matrix**

RECIPIENT MATRIX	
FIRST NAME FIELD	POPULATED FROM USER INFO
LAST NAME FIELD	POPULATED FROM USER INFO
FIRM NAME FIELD	POPULATED FROM USER INFO
PHONE NUMBER FIELD	POPULATED FROM USER INFO
SPECIALIST FIELD	POPULATED FROM USER INFO
ROLE FIELD	POPULATED FROM USER INFO
PROCESS FIELD W/MODIFY BUTTON	POPULATED FROM USER INFO
BILLING FIELD W/MODIFY BUTTON	POPULATED FROM BILLING MATRIX
BILLABLE FIELD WITH CHECKBOX	CREATES INVOICING FOR RECIPIENTS

### FIGURE 14

### 3.2.3 Request Creation (T-Scan XLS Figure)

Request Creation is the Step 3 of the Order Creation Wizard.

**Question:** How does the UI support adding multiple Requests for an order. Each Provider added with Record Types is considered an Individual Request.

Req.	Description
SRS-27	Once the order is created the user should be able to add more Requests to the Order.

Req.	Description					
SRS-28	User clicks Next, which opens the Add Request UI. Depending on whether the Request is Standard or Subpoena a Standard or Subpoena UI will be opened for the add request.					
SRS-29	User should be able to modify the Recipients, that were added earlier to the Order The Recipient Matrix should be visible under every request with the process and bill modify option available Recipients are removed from the Order or Request Via the Remove Checkbox					
SRS-30	The Order Notes should be displayed. Order Notes, Request Notes; or this will distinguish between the notes based on what UI the user is on. If he is on the Call UI and a note is entered it can be filtered as a call note, or display all three windows Order, Request, Call					
SRS-31		User should be able to enter the Request Notes in the Request Notes Field. Request notes apply to the request being viewed or created.				
SRS-32	User will enter the following data:					
	Standard Request	_				
	ADD REQUEST		-			
	SEARCH PROVIDERS FIELD	SEARCHES PROVIDER DATABASE	_			
	REQUEST TYPE DROPDOWN	REQUEST TYPES BOX				
	PRIORITY DROPDOWN	SETS REQUEST PRIORITY\CALLS				
	DELIVERY METHOD DROPDOWN	HOW RECORDS ARE DELIVERED				
	EXPIRATION DATE FIELD	WHEN REQUEST EXPIRES	_			
	SEARCH RESULTS BOX	RESULTS PROVIDER SEARCH				
	ADD BUTTON	ADDS PROVIDER TO ADD BOX	_			
	NEW BUTTON	OPENS ADD PROVIDER UI				
	REMOVE BUTTON	REMOVES A PROVIDER				
	ADDED BOX	SHOWS PROVIDERS ADDED				
	PROVIDER SUMMARY BOX	SHOWS PROVIDER INFO	_			
	REQUEST LIST BOX	SHOWS CURRENT REQUESTS IN ORDER				
	RECORDS REQUESTED BOX	LISTS RECORD TYPES				
	ADD RECORDS BUTTON	ADDS RECORDS TYPES TO LIST	_			
	REMOVE RECORDS BUTTON	REMOVES RECORDS FROM LIST	_			
	CREATE RECORDS BUTTON	CREATES A NEW RECORD TYPE	_			
	JOIN PROVIDER TO RECORDS BUTTON	JOINS PROVIDER TO RECORD TYPES				
	PROVIDER PLUS RECORDS LIST BOX	SHOWS PROVIDER PLUS RECORD TYPE				
	AUTHORIZATIONS BOX	TBD				
	CURRENT RECIPIENTS MATRIX	SHOWS CURRENT RECIPIENTS IN ORDER	]			
	PROVIDER MATRIX	SHOWS PROVIDERS ADDED TO ORDER GENERATES PACKET FOR CHECKED	J T			
	GENERATE PACKET BUTTON	MATRIX	-			
	BACK, CANCEL, SAVE BUTTONS	SAVE GENERATES THE ORDER				

Req.	Description
SRS-33	If the Request Type is Standard, refer to 2.3.1 Standard Request, if the Request Type is Subpoena, refer to 2.3.2 Subpoena Request.

### Subpoena Request UI

SUBPOENA UI	
SEARCH PROVIDERS FIELD	SEARCH PROVIDER DATABASE
REQUEST TYPE DROPDOWN	CHOOSES TYPE AND LAUNCHES UI
PRIORITY DROPDOWN	CHOOSES PRIORITY DEFAULT FROM ORDER
DELIVERY METHOD DROPDOWN	DISPLAYS DELIVERY METHODS
EXPIRATION DATE FIELD	DATE REQUEST EXPIRES
SEARCH RESULTS WINDOW	SHOWS SEARCH RESULTS OF PROVIDERS
ADD BUTTON	ADDS A PROVIDER TO ADD WINDOW
NEW BUTTON	OPENS PROVIDER UI IN EDIT MODE
REMOVE BUTTON	REMOVES A PROVIDER FROM THE ADD BOX
ADD WINDOW	SHOWS ADDED PROVIDERS
PROVIDER SUMMARY WINDOW	SHOWS PROVIDER INFO
RECORDS REQUESTED WINDOW	SHOWS RECORD TYPES
ADD BUTTON	ADDS A RECORD TYPE TO THE ADD WINDOW
REMOVE BUTTON	REMOVES A RECORD TYPE FROM THE WINDOW
CREATE BUTTON	CREATES A NEW RECORD TYPE
JOIN BUTTON	JOINS A RECORD TYPE(S) TO A PROVIDER
RECORDS ADDED WINDOW	SHOWS ALL RECORDS ADDED
PROVIDER + RECORD TYPE WINDOW	SHOWS PROVIDER + RECORDS
AUTHORIZATIONS BOX	CHECK FOR AUTHORIZATIONS
CURRENT RECIPIENTS MATRIX	SHOWS RECIPIENT MATRIX
CAPTION WINDOW WITH FIELDS	SHOWS CASE CAPTION EDITABLE
COUNTY FIELD	SHOWS COUNTY EDITABLE
TYPE OF SUBPOENA DROPDOWN	LISTS SUBPOENA TYPES
MANNER OF SERVICE DROPDOWN	CERTIFIED MAIL OR HAND DELIVERY
SERVICE LOCATION WINDOW	PROVIDERS ADDRESS
DEPOSITION LOCATION WINDOW	LOCATION FOR DEPOSITION
CLIENT ATTORNEY BAR NUMBER	ALPHANUMERIC FIELD

STANDARD	SUBPOENA OR	SUBPOENA WA	
STANDARD	INTERNAL RUSH	BILLABLE RUSH	
US MAIL	DHL	UPS	HAND DELIVERED

PLAINTIFF		DEFENDANT		
NAME	PLAINTIFF/CLAIMANT	NAME	DEFENDANT\RESPONDENT	CASE NUMBER

RECORDS ONLY	DEPOSITION

### Standard Request (T-Scan XLS Figure)

Req.	Description
SRS-1	User will click on "Create Packet" checkboxes for each provider. This should complete the Request process and create a PDF packet.
SRS-2	More info about the Packet creationneeds to be added here (Please Provide me the questions?)
SRS-3	Once the PDF packet gets created a Call task should get generated for this request and is added to the incomplete tasks queue. For more information on the Call Tasks refer to 2.4 Call History.
SRS-4	

### Subpoena Request (T-Scan XLS Figure)

Req.	Description
User will check boxes next to providers to create packet only checked boxes will generate a packet. Once the button is then pressed, the packets will generate and the packet status field the provider matrix will now change to complete	
SRS-6	Packets are generated from T-Scan templates as either editable Tiffs or PDFs. Packets are generated based on whether the request is a Standard or Subpoena Request
SRS-7	Once the PDF packet gets created a Call task should get generated for this request and is added to the incomplete tasks queue. For more information on the Call Tasks refer to 2.4 Call History.

REQUEST SUMMARY-Order # - Patient Name - Request Type - Ordering Party-Ordering Party Phone #

PRIORITY	REQUEST TYPE	DELIVERY METHOD	EXPIRATION DATE	
	(A)	7	-	

PROVIDER	CONTACT	PHONE	FAX	PACKET	STATUS
Harborview	Joe Rabbit	212-555-8777	212-555-9999	V	Completed
				<b>V</b>	
				<b>v</b>	

Generate Packets

FIRST NAME	LAST NAME	FIRM	PHONE	SPECIALIST	ROLE	PROCESS	BILL	BILLABLE
ROBERT	RABBIT	RABBIT LAW	212-555-1212	212-553-9999	Opposing Counsel	HOLLENBECK MODIFY	HOLLENBECK (MODIFY)	~

BACK NEXT

### 3.2.3.1 Request Summary View

Req.	Description
SRS-34	Once all the request fields are entered next button is clicked and request summary view is displayed. Request summary displays all the entered values in request form. Summary displays information related to 1 request (request which is the scope)
SRS-35	When Generate Provider Packet is checked that provider will be ready to have a packet generated. This will be based on the request type. Once all the checkboxes are clicked, the packets will generate and the status of the packet will be switched to completed. Packets can be generated individually.
SRS-36	When save button is clicked a transaction is started on the server. Transaction saves the request in scope data and generates the required package information from the template and stores in Alfresco.
	Data will be saved in tables for every step and have a field which is used to show us a summary of where are we (how complete is the order).
SRS-37	Call tasks are generated based on the call tasks matrix for each request saved. This is also a part of the transaction mentioned in "SRS-51".

### 3.2.3.2 Order Summary View

SRS-38	After all the requests (there can be multiple requests) are reviewed in request summary view and added next step is to show order summary view.
SRS-39	All the details entered on tabs "Order", "Processing", "Recipients" and "Requests" are shown in the right side view.
SRS-40	On the left side, there will be a text field with Auto-complete (AJAX-style) feature where search results are populated when user is entering in the search box. The results displayed are the call tasks that are auto-generated when user saves request.

ORDER SUMMARY		
		READ
PATIENT FIRST NAME	FIRST NAME POPULATES FROM ORDER	ONLY
		READ
PATIENT MIDDLE NAME	MIDDLE NAME POPULATES FROM ORDER	ONLY
		READ
PATIENT LAST NAME	LAST NAME POPULATES FROM ORDER	ONLY
DATIFALT CON	CON DODIN ATEC FROM ORDER	READ
PATIENT SSN	SSN POPULATES FROM ORDER	ONLY READ
DATE OF BIRTH	DOB POPULATES FROM ORDER	ONLY
DATE OF BINTH	DOB FOF CLATES TROW CROEK	READ
DOL	DOL POPULATES FROM ORDER	ONLY
		READ
CASE NAME	CASE NAME POPULATES FROM ORDER	ONLY
		READ
CLAIM NUMBER	CLAIM NUMBER POPULATES FROM INVOICE	ONLY
		READ
INSURED NAME	INSURED NAME POPULATES FROM INVOICE	ONLY
		READ
CASE NUMBER	CASE NUMBER POPULATES FROM INVOICE	ONLY
	FILE NUMBER RODUM ATEC FROM A INNVOICE	READ
FILE NUMBER	FILE NUMBER POPULATES FROM INVOICE	ONLY READ
CLIENT MATTER	CLIENT MATTER POPULATES FROM INVOICE	ONLY
ORDER NOTES FIELDS	POPULATES OR ADDED HERE	EDITABLE
REQUEST NOTES FIELDS	POPULATES OR ADDED HERE	EDITABLE
CALL NOTES FIELD	POPULATES OR ADDED HERE	EDITABLE
		READ
TASK LIST	LINKS TO TASKS	ONLY
		READ
FILTER BY DROPDOWN	CALLS, COMPLETE, INCOMPLETE	ONLY
		READ
PROCESSING INSTRUCTIONS WINDOW	PROCESSING FROM ORDER OR PROFILE	ONLY
DEOLIECTS WINDOW	LINIUS TO DEOLIESTS	READ
REQUESTS WINDOW	LINKS TO REQUESTS	ONLY READ
FILTER BY DROPDOWN	COMPLETE, INCOMPLETE	ONLY
ADD REQUEST BUTTON	OPENS ADD REQUEST FORM FROM WIZARD	NA
		READ
ATTORNEY FIELD	ATTORNEY NAME	ONLY

		READ
PHONE	ATTORNEY PHONE	ONLY
		READ
FAX	ATTORNEY FAX	ONLY
		READ
EMAIL	ATTORNEY EMAIL	ONLY
		READ
COMPANY/FIRM	ATTORNEY FIRM	ONLY
		READ
ADDRESS1	ATTORNEY ADDRESS	ONLY
		READ
ADDRESS2	ATTORNEY ADDRESS	ONLY
		READ
CITY	ATTORNEY CITY	ONLY
		READ
STATE	ATTORNEY STATE	ONLY
		READ
ATTORNEY ZIPCODE	ATTORNEY ZIPCODE	ONLY
		READ
PARALEGAL	ATTORNEY PARALEGAL	ONLY
PROVIDER MATRIX	FROM ORDER\REQUEST\SUBPOENA	EDITABLE
RECIPIENT MATRIX	FROM ORDER\REQUEST\SUBPOENA	EDITABLE

# THIS COMPLETES THE ORDER CREATION PROCESS. THE ORDER IS NOW SEARCHABLE AND ADDITIONAL TASKS CAN BE COMPLETED BY THE ORDER PORTLET.

### 3.2.4 Call History

Req.	Description
SRS-41	Call task is auto-generated when the Request gets created.
SRS-42	Depending on the Request's Priority, the scheduled date is set for the call task.
SRS-43	If the Priority is "Normal" then the scheduled date will be 2 days from the date the call task is created.
SRS-44	The call task will be created with the status as "Incomplete" and "unclaimed"
SRS-45	If status is "Incomplete", the call task will be displayed to all the specialists in their call task queue.
SRS-46	The T-Scan User will open the call task by clicking on a specific call task's link and the Call task UI will be opened. From the Task UI or Call Tab in the Order Portlet
SRS-47	The T-Scan User will then claim the call task and the status of the call task will now be "Claimed" and will be assigned to the T-Scan User who opened it.
SRS-48	The T-Scan User will see all the "Incomplete" call tasks and the call tasks that are assigned to them in their call task queue. Subsequently they should be able to see all tasks related to an order and filter them as necessary.
SRS-49	If a T-Scan User misses the scheduled date of the call task and they do not call on that particular scheduled day, the call task should still remain in the specialists call task queue.

Req.	Description	
SRS-50	If a T-Scan User makes a 1 <sup>st</sup> call on the scheduled date by opening the call UI and click on "OK" button, this calls, status is "Complete" and the 2 <sup>nd</sup> call is auto-generated with the scheduled date of 7 days from the date the 1 <sup>st</sup> call was made.	
SRS-51	The auto-generation of the calls should stop  1. When the records are received completely and the request is completed.  2. When the Order is cancelled.  3. When the request is cancelled.  4. When No Records Exist	

Call Type	1st Call	2nd Call	Remaining Calls
Normal	2 Days after	7 Days After	7 Days After
Internal Rush	1 Day After	2 Days After	2 Days After
Billable Rush	Same Day	2 Days After	2 Days After
WA Sub 2 Week Dep	Day after Serve Date	Three Days Before Dep	Once a Week
WA Sub 1 Week Dep	On Serve Date	Every Two Days*	Every Two days
OR Sub	1 Week After Serve Date	Three Days Before Deposition	Once a Week**
AK Sub	1 Week After Serve Date	Once a Week***	Once a Week***

CALL TASKS	
REQUESTS WINDOW	SHOWS REQUESTS WITH ORDER
PATIENT INFORMATION WINDOW	SHOWS PATIENT INFORMATION
TIME EXPENDED FIELD	POPULATES WHEN TASK IS COMPLETED
CALL TYPE DROPDOWN	INBOUND, OUTBOUND
RECORD STATUS WINDOW	FROM RECORDS RECEIVED
EDIT BUTTON	EDITS ACTIVE REQUEST
CALL TASKS WINDOW	LISTS ALL CALL TASKS
FILTER BY DROPDOWN	CLAIMED
SELECT BUTTON	SELECTS CALL TASK TO BE PERFORMED
ADDITIONAL REQUESTS WINDOW	SHOWS OTHER REQUEST AT PROVIDER
ADDITIONAL REQUESTS INFO WINDOW	SHOWS ACTIVE REQUEST INFO
CLAIMED RADIO BUTTON	CLAIMS CALL TASK
UNCLAIMED RADIO BUTTON	UNCLAIMED CALL TASK
LIVE ANSWER CHECKBOX	IF CALL IS ANSWERED
NO RECORDS CHECKBOX	NO RECORDS EXIST
VOICEMAIL CHECKBOX	LEFT MESSAGE

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REQUIRES PREPAY CHECKBOX	CREATES INCOMPLETE PREPAY TASK
HOLD TASK CHECK BOX	HOLDS THE CURRENT TASK
NUMBER OF DAYS CHECK BOX	ALLOWS HOLD FOR ONE INTERVAL
CALL NOTES WINDOW	CALL NOTES
UPDATE BUTTON	UPDATES THE CALL NOTES
ORDER NOTES WINDOW	SHOWS ORDER NOTES
REQUEST NOTES WINDOW	SHOWS REQUEST NOTES
SAVE BUTTON	SAVES THE CALL TASK

FIGURE 37

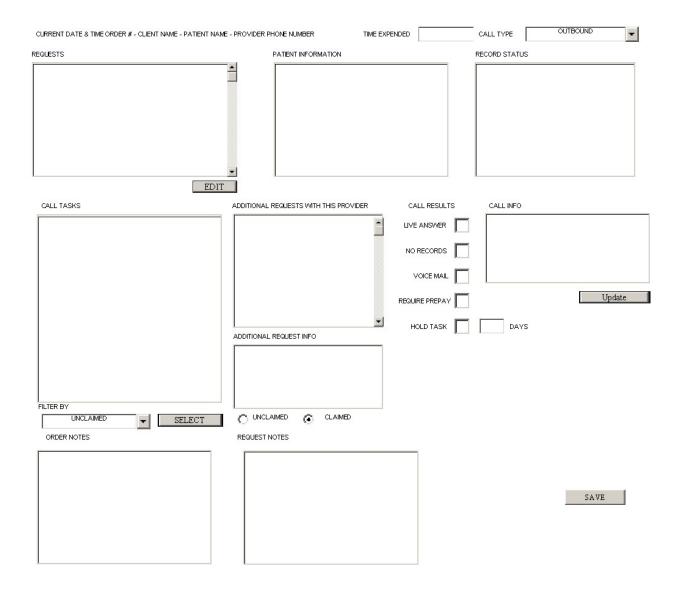
UNCLAIMED	CLAIMED INCOMPLETE

ENDS TASK CREATES NEXT

ENDS TASK, KILLS REQUEST

GENERATES NEXT TASK

#### CALL TASK - FIG 37

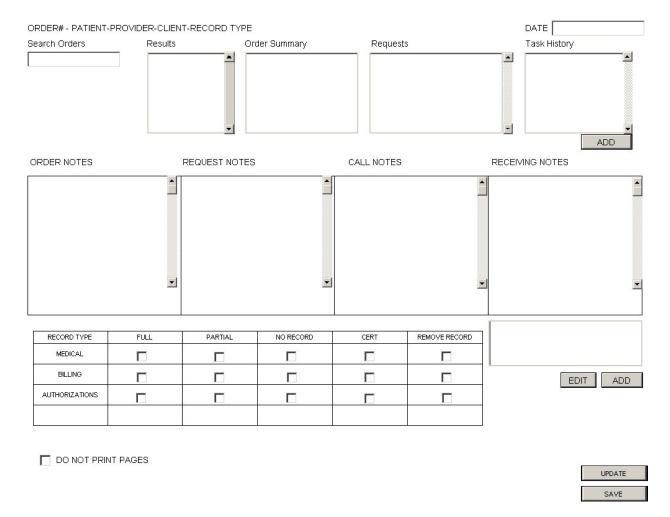


Req.	Description
SRS-1	Records received task UI is opened to enter the details about the records that are received from the Providers as per the request.
SRS-2	The user will track the condition of the records received by verifying the condition of the records and completeness of the records. This is done by filling in the fields. Refer to the Records Received Matrix below.
SRS-3	The user clicks on the "Done" button. This should trigger a "Create Job Order" popup (AJAX Style).
SRS-4	In the "Create Job Order" popup UI, the user clicks "OK" the Job Id is generated and a Tscan Cover Page which is a PDF document gets created.

RECORDS RECEIVED TAB	
SEARCH ORDERS FIELD	SEARCH ORDERS BY CLIENT\PATIENT\ORDER #
RESULTS BOX	SHOWS RESULTS OF SEARCH
ORDER SUMMARY WINDOW	SHOWS A SUMMARY OF THE ORDER
REQUESTS WINDOW	SHOWS REQUESTS AS LINKS
TASK HISTORY	SHOWS ALL TASKS
DATE FIELD	SHOWS CURRENT DATE AND TIME
ORDER NOTES WINDOW	SHOWS ALL ORDER NOTES
REQUEST NOTES WINDOW	SHOWS ALL REQUEST NOTES
CALL NOTES WINDOW	SHOWS ALL CALL NOTES
RECEIVING NOTES WINDOW	SHOWS RECEIVING NOTES
RECEIVING NOTES SUB WINDOW	ALLOWS ADDING OF RECEIVING NOTES
EDIT BUTTON	EDIT BUTTON EDITS RECEIVING NOTES
ADD BUTTON	ADDS RECEIVING NOTES
RECORD MATRIX	SHOWS RECORD RECEIVED MATRIX
DO NOT PRINT PAGES CHECKBOX	DOES NOT PRINT JOB TICKET IF CHECKED
UPDATE BUTTON	UPDATES THE CURRENT UI
SAVE BUTTON	SAVES THE RECORDS RECEIVED TASK.

FIGURE 30

RECORDS RECEIVED - FIGURE 30



# **Records Received Matrix**

Field Name	Field Type	Field Content
Method Received	Drop Down	Delivery/Pickup
Clerical Fee	Drop Down	If Charge Bill Matrix Charge
If Not Charged	Text	Reason Notes
Notes	Text Not Box	Comments
Record Condition Medical*	Drop Down	See Below
Additional Records*	Drop Down	No/Yes
Date Completed	Date Field	MM/DD/YY
Certificate Received*	Check Box	Certification Received

# Record Condition Field Triggers the call queue as detailed below

Field	Action

None Incomplete Calls continue according to priority	
Full w/o Cert	Call task is generated reflecting missing cert
Partial Call task is generated reflecting partial records received	
No Records Call task Ends and Call History is moved to Completed Task History	
Remove from Request Removes the Record from Request and Kills Call Queue	
Full * Kills Calls and Moves to Completed Tasks	

<sup>\*</sup> Full/W Cert is removed as discussed with Andre

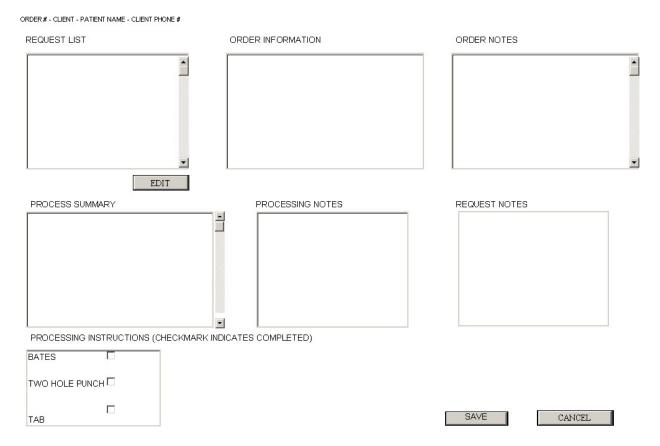
### 3.2.5 Records Processed

Req.	Description
SRS-52	The user clicks on the Records Processed Task to view the Records Processed UI for the Records Received and the Request.
SRS-53	
SRS-54	All the data is entered in the respective fields.
SRS-55	The user clicks on "Done" button. The Processed task is completed and the QC task is triggered and is the status is set as "Incomplete" Records processed is now at the QC task Please review this under the new UI and instructions

	_
RECORDS PROCESSED	
REQUEST LIST WINDOW	LISTS REQUESTS BASED ON ACTIVE ORDER
EDIT BUTTON	OPENS THE HIGHLIGHTED REQUEST IN EDIT
ORDER INFORMATION WINDOW	LISTS ALL INFORMATION ABOUT ORDER
ORDER NOTES WINDOW	LISTS ORDER NOTES
PROCESSING SUMMARY	LISTS PROCESSING INSTRUCTIONS
PROCESSING NOTES	ALLOWS FOR ADDING OF PROCESSING NOTES
PROCESSING INSTRUCTIONS CHECKBOX(S)	CHECKMARK INDICATES PROCESSING COMPLETE
SAVE BUTTON	SAVES PROCESS
CANCEL BUTTON	CANCELS PROCESSING

FIGURE 34

### Records Processed -Figure 34



### 3.2.6 QC

Req.	Description	
SRS-56	The user finds the incomplete QC task in the QC Task Queue. QC Task will now be generated after all boxes are checked in the records processed UI to indicate the record has been processed	
SRS-57	The user clicks on the task to open the QC task UI for that particular Order and Request.	
SRS-58	The user will enter the following data based on the matrix given below: Refer to the QC UI Matrix	
SRS-59		
SRS-60		
SRS-61	If the QC task passes the Request, the record and invoices are delivered to the client and MAS90. The Ordering Party and Non-Ordering Party's status for that record becomes "Delivered"	
SRS-62	If the request is the last request that completes the Order, then the Order is closed.	
SRS-63	If the Order is closed, the Order is now added to the Completed Order History. The status of the Order is now closed.	

QUALITY CONTROL	
ORDER SUMMARY WINDOW	ORDER INFORMATION

1	1
RECORD TYPE	RECORD(S) TYPES
PROCESSING INSTRUCTIONS	PROCESSING SUMMARY
REQUEST SUMMARY	SUMMARY OF REQUEST
RECORDS PROCESSED MATRIX	RECORD SETTINGS
MILEAGE CHARGES LINKS WINDOW	OPENS MILEAGE DETAIL
ADDITIONAL PROCESS NOTES	NOTES FIELD
X-RAY # OF FILMS NUMERIC BOX	NUMERIC BOX
X-RAY # OF CD'S NUMERIC BOX	NUMERIC BOX
PROVIDER FEE RADIO BUTTON	ACTIVATES BILL PAY
PREPAY RADIO BUTTON	PREPAY INFO
WAC RADIO BUTTON	SELECTS WAC CHART
NONE RADIO BUTTON	SELECTS NONE
CERT ONLY CHECKBOX	CERT ONLY
FILM LIST CHECK BOX	FILM LIST
CNR NUMBER OF FILMS	NUMERIC FIELD
BILL PAY INVOICE NUMBER FIELD	NUMERIC INPURT
BILL PAY AMOUNT FIELD	CURRENCY FIELD
PREPAY WINDOW	SHOWS PREPAYS
QC RECIPIENTS MATRIX	RECIPIENT INFO
GENERATE INVOICES BUTTON	GENERATES INVOICE PREVIEW
HOLD CHECK BOX	HOLDS ORDER
SENT BACK CHECKBOX	CREATES PROCESS TASK
SENT BACK REASON FIELD	CREATES TASK REASON
ORDER NOTES WINDOW	ORDER NOTES
REQUEST NOTES WINDOW	REQUEST NOTES
CALL NOTES WINDOW	CALL NOTES
QC NOTES WINDOW EDITABLE	FOR ADDING QC NOTES
PROVIDER MATRIX	SHOWS PROVIDERS
DONE BUTTON	COMPLETES REQUEST

			CHECK
DATE	PROVIDER	CHECK #	AMOUNT

### EDITABLE

FIGURE 36

# QC Recipient Matrix

QC RECIPIENTS MATRIX	
NAME FIELD	LAST, FIRST

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FIRM OR COMPANY FIELD	FIRM FIELD
ROLE	cc, oc
DISTRIBUTION DROPDOWN	US MAIL, HAND UPS, FEDEX
INVOICE FIELD	BILLABLE?
NUMBER OF COPIES FIELD	NUMERIC

FIGURE 35			

# The QC UI Matrix

QUALITY CONTROL-FIG 36

ORDER SUMMARY	ENT-PROVIDER-PROVIDER PHO	RECORDS PROCESSED		_ MILEAGE CHARGES
	<b>A</b>	PAGES	BATES	
		COLOR	SCANS	MILEAGE PARKING
	▼	TABS	FAX	TOLLS
RECORD TYPE		MICROFICHE	OTHER	FERRY
BILLING RECOF	RD 🔻			
ROCESSING INSTRUCT	TIONS	DESCRIPTION OF ADDITIONAL	PROCESS CHARGES	
		X-RAY RECORDS		TDAVEL NOTES
		NUMBER OF FILMS		TRAVEL NOTES
		0101311 01000 01100 0100 0100 0100 0100		
EQUEST SUMMARY		NUMBER OF CD'S		
REGOEST SOMMART		C	70	
		PROVIDER FEE (BILL PAY)	✓ CERT ONLY	PREPAY'S
		O PRE-PAY	FILM LIST	
		O wac	CNR OF FILMS	
		CNONE		
		BILL PAY INVOICE #	BILL PAY AMOUNT	
			\$	
ORDER NOTES		REQUEST NOTES	CALL	NOTES
QC NOTES				
ECIPIENTS FIGURE	:- 35			
ROLE	NAME I	FIRM OR COMPANY	DISTRIBUTION	INVOICE #OF COPIES
OPPOSING	JOE RABBIT	RABBIT LAW	_	
CO COUNSEL	JESSICA RABBIT	RABBIT LAW	•	
GE	ENERATE INVOICES	SENT B	ACK REASON	DONE

# Actions in QC UI

Hold	Button	Stops QC Task
Sent Back	Button	Creates Sent Back Process
		Task*
Done	Button	Record/Invoice Delivered
Search By	Text Label	Describes Search Feature
Filter By	Text Field or Drop Down	Selects Search Criteria
Preview Invoice	Button	Preview Invoice or Billing Info

### 3.2.7 Billing

Req.	Description				
SRS-64	There are 2 kinds of Invoices we need to generate in billing module (Billing module functions as a background process to the QC module).				
	Invoice for the ordering party				
	2. Invoice for the non ordering party.				
	<b>Invoices for Ordering Party</b> : All the costs that are incurred while collecting required documents + the charges from the billing matrix for ordering party are added a invoice is generated.				
Invoices are generated with "GENERATE INVOICE" button is clicked.					
SRS-65	For Invoice for a non Ordering Party (recipients) Invoice is generated based on the billing matrix (for recipients) only.				

### 3.2.8 Reports

Req.	Description
SRS-66	Report Name: Request By Date
	Input Fields:
	1. Start Date,
	2. End Date
	Once Submitted the following report will be generated.
	Generated Report Fields:
	<ol> <li>Order Code: Order code created when an order is created in the database.         This will also be a hyperlink. Click order code hyperlink will open UI describing the order contents.     </li> </ol>
	2. Date: Date on which request was added.
	<ol><li>Provider: For each request there will be a provider so the provider name displayed here.</li></ol>

Req.	Description				
SRS-67	Report Name: Recently Updated Request				
	Input Fields:				
	Date : Date from request has been modified.				
	Report is generated when Submit button is clicked.				
	Generated Report Fields:				
	1. Order Code: Order code is hyperlink, when clicked will show details of order.				
	<ol><li>Date: Date when the modification has happened.</li></ol>				
	3. provider: provider name.				
	4. Record Type: will indicate is this is a Regular request or Subpoena request.				
SRS-68	Report Name: Request by Order Code				
	Input Fields:				
	1. Order Code: Lets confirm, this also involves wildcard (*)?				
	Report is generated when Submit button is clicked.				
	Generated Reports Fields:				
	<ol> <li>Order Code: hyperlinked to open UI for details of Order.</li> </ol>				
	2. Date: Date when the order is created.				
	<ol> <li>provider: Names of the providers (I think we need to put request name or/and number here as providers are more tightly linked to request).</li> </ol>				
	<ol> <li>Record Type: type of the records requested. (these will be multiple for a request so makes more sense to include request information also in this report?)</li> </ol>				

Req.	Description
SRS-69	Report Name: Tasks By Users and Client.
	Inputs Fields:
	I. Owner List Box: All the tscan users who are handling some part of the business process will be visible here. Question: Multi-select enabled?
	<ol> <li>Task Type List Box: All the Tasks that are defined in Business Process. Question: Multi-select enabled?</li> </ol>
	3. Client List Box: All the client for TScan. Quest: multi select enabled?
	Report is generated when Submit button is clicked.
	Generated Report Fields:
	No. Serial number
	2. Date: date when the task was created (? confirm)
	<ol> <li>Task Type: Defines the types of the task, hyperlinked to open UI describing the task type.</li> </ol>
	4. Status: Current Status of the task.
	5. Client: Name of the client.
	6. Patient: Name of the patient.
	<ol> <li>provider: Names of the provider (Question: Will there be a one to one mapping between provider and task, essentially one to one mapping between request and task?)</li> </ol>
	8. Owner: Owner of the task in Tscan.

SRS-70	Report Name: Outstanding Requests Input Fields:			
	No Inputs			
	Report is generated when Submit button is clicked.			
	Generated Report Fields:			
	Weeks: How many weeks this request has been outstanding.			
	<ol> <li>Requests: Number of requests. (Question: Doesn't this need to be per request basis?)</li> </ol>			
	3. Percentage: Is there a Matrix which defines how to calculate percentage?			

SRS-71	Report Name: Request Turnaround						
	Input Fields:						
	List box: Client Users.						
	Report is generated when Submit button is clicked.  Generated Report Fields:						
	2. Weeks: How many weeks did the request take to turnaround.						
	3. Requests: Number of requests whose records are received (Not sure if these 2 can						
	be shown in one single report, need more clarification.)						
	4. Percentage: Is there a Matrix which defines how to calculate percentage?						
SRS-72	Report Name: Request By State						
	Input Fields:						
	No Input Fields						
	Report is generated when Submit button is clicked.						
	Generated Report Fields:						
	State Of Provider: State where the provider is.						
	2. No Of Requests: Number of requests associated for a particular state.						
SRS-73	Report Name: Task Completion report.						
	Input Fields:						
	Owner: Owner of the Task (this will be an internal TScan employee)						
	2. Task Type: Type of the Task.						
	3. Start Date: start date on which the task needs to fall after						
	4. End date: End date of the task						
	Combination of start date and end date is the date range in which the task falls.						
	Report is generated when Submit button is clicked.						
	Generated Report Fields:						
	5. Date: Date of the Task						
	6. Number of tasks completed by the selected user. (or owner)						

# SRS-74 Report Name: Records received Report Input Fields: 1. Days Back.: The number of days back from now we need to start the start date. In terms of date range is the number of days back as start date and today's date as the end date. Combination of start date and end date is the date range in which the task falls. Report is generated when Submit button is clicked. **Generated Report Fields:** 1. Date: From system date number of days entered. (I think it should be called as Days not date, Date is how it is mentioned in the excel document, please correct.) 2. No. Of Requests: Hyperlinked and opens up UI with records received for Task, opens the desriptive report with ordercode/patient/provider/record type. SRS-75 Report Name: processed pages report **Input Fields:** 1. Start date 2. End date Date range from start date and end date. Combination of start date and end date is the date range in which the task falls. Report is generated when Submit button is clicked. **Generated Report Fields:** 1. Copies 2. Total pages processed.

### SRS-76 **Report Name:** provider packets by month

#### **Input Fields:**

1. Month: Month which we are checking for.

2. Year: Year which we are checking for .

Date range from start date and end date.

Combination of start date and end date is the date range in which the task falls.

Report is generated when Submit button is clicked.

#### **Generated Report Fields:**

- 1. Client: Client for which we are processing.
- 2. Specialist: Specialist who is dealing this
- 3. Previous Month: Number of packets sent in previous month.
- 4. Selected Month: Number of packets sent in selected month.
- 5. Difference: difference between the numbers of packets sent.
- 6. Difference percentage: What was the percentage in difference compared to the previous month?

Commonalities - T-Scan User Sidebar should be accessible from all tabbed Views
Client Sidebar should be accessible from all Client Tabbed Views
The Tutorial Button will provide a Tutorial of the site which will be compiled by
T-Scan. Provision for the button in the sidebar with a popup tutorial should also be available.

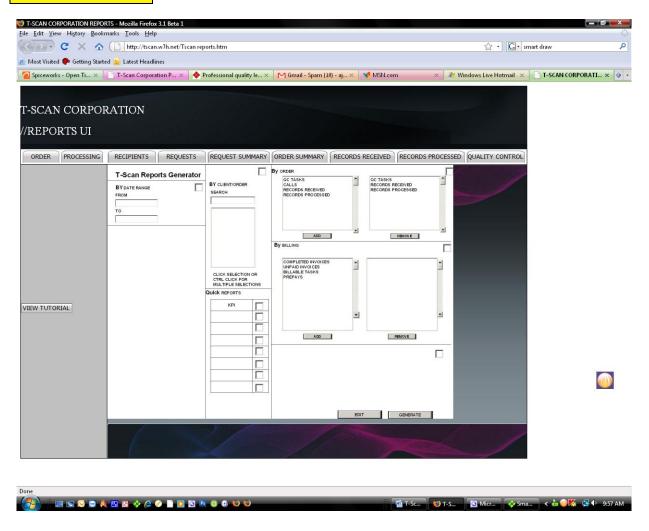
REPORTS	
BY DATE RANGE	CREATES A REPORT BY DATE RANGE
FROM FIELD	ENTER STARTING DATE OF RANGE
TO FIELD	ENTER ENDING DATE OF RANGE
DATE CHECKBOX	ACTIVATES CURRENT CRITERIA
BY CLIENT ORDER CHECKBOX	ACTIVATES CURRENT CRITERIA
SEARCH FIELD	SEARCH CLIENT DATABASE
SEARCH RESULTS BOX	DISPLAYS AND ALLOWS SELECTION
QUICK REPORTS CHECKBOX	ACTIVATES CURRENT CRITERIA

### FIGURE 20

QUICK REPORT TYPES	
KPI	KPI REPORT
REQUESTS	REQUESTS BY DATE RANGE\ORDER\CLIENT
TASKS BY USER	TASKS BY USER

OUTSTANDING REQUESTS	OUTSTANDING REQUESTS
TASK COMPLETION	COMPLETED TACKS
REPORT	COMPLETED TASKS
RECORDS RECEIVED	RECORDS RECEIVED
PROCESSED PAGES	RECORDS PROCESSED
PROVIDER PACKETS	PACKETS SENT
BILLABLE TASKS	BILLABLE TASKS

### FIGURE 21



# 3.3 Corporate Overview Module

The module provides general website corporate overview information about T-Scan as a static content. This module provides a generic view for the Tscanonline website. The module implements and supports static web content for

- About Us
- Services

- Our Team
- Mission
- FAQ
- Contact Us
- Law Firms Liabilities
- Insurance Carriers
- Class Action and Product Liability
- Production Services
- Records Processing
- Our Processing
- Careers

### 3.4 Services Module

The services module provides general website services information and will also allow the users to access the services such as Record Retrieval, Court Reporting, Referral Network etc., The users who are attorneys/paralegals will be allowed to create orders and submit these order requests to the T-Scan employees.

### 3.5 News/Events Module

This module provides information about news and events, the content for this module will be dynamic and will be published using a content authoring tool.

 Dynamic Content for News/Events: Building a Web Content Management only for one specific content page will not be an ideal solution. So BPA recommends using a simple Web-Authoring tool to publish this page.

# 3.6 Management Module

This module provides T-Scan's management's information in a hierarchical format.

### 3.7 Contact Us Module

The Contact Us module will have a form and the users will be able to fill this information and submit to T-Scan.

# 4.0 Provision for Future Roadmap

T-Scan has a future roadmap for applications which will be built into the website. The design of the web application is made to fit in the future components that T-Scan intends to build. The modules are mentioned below:

### 4.1 Court Reporting Services

The scope of this engagement is the design of TSCANONLINE.COM. At a high level, the website involves the following:

- 1. Upload document to the Court Reporter space
- 2. Calendar function
- 3. Book a Court Reporter
- 4. Send Request to Tscan
- 5. Tscan Schedules a Court Reporter
- 6. Rating

### 4.2 Referral Network

The scope of this engagement is the design of TSCANONLINE.COM.

At a high level, the website involves the following:

- 1. Upload document to the user space
- 2. Calendar function
- 3. Book an Expertise
- 4. Send Request to Tscan
- 5. Tscan Schedules the Expertise
- 6. Rating

### 4.3 News/Events

The scope of this engagement is the design of TSCANONLINE.COM.

At a high level, the website involves the following:

 User will have a Web Authoring Tool which will allow the user to publish the content as News/Events.

# 5.0 Timelines/Schedule

The schedule for the project is based on a 15-work week delivery timetable, as indicated in the table below.

### 5.1 Activities and Deliverables

# To Be Provided in Final Proposal from BPA Technologies

# 5.2 Project Timeline

The schedule for the Alfresco Custom Application implementation is based on a 15-work week delivery timetable, as indicated in the table below.

Activity	Wk 1	Wk 2	Wk 3	Wk 4	Wk 5
Requirements					
Environment Setup					
Technical Design					

The above Timelines have been accomplished. Hence forth there will be 10 more weeks which includes 7 weeks for development, 2 weeks for UAT and 1 week for deployment.

Activity	Wk 6	Wk 7	Wk 8	Wk 9	Wk 10	Wk 11	Wk 12	Wk 13	Wk 14	Wk 15
Development										
UAT										
Deployment & KT										

# 6.0 Project Roles and Responsibilities

Role	Responsibilities				
ВРА					
Project Advisor (On shore, Pleasanton USA) On a Need Basis	<ul> <li>Remains as the highest point of escalation for all matters concerning this project</li> <li>Provides advice to the execution team</li> <li>Assumes overall project management responsibility for BPA</li> <li>Provides timely management reporting and feedback</li> </ul>				
Architect (On shore Pleasanton, USA will visit T-Scan for requirement gathering and critical meetings)	<ul> <li>Develop the application modules / functionality using established guidelines and apply best practices to ensure quality of work</li> <li>Integrate the PDF Document viewer</li> <li>Integrate the Electronic Records into the Website</li> <li>Implement non-caching requirement</li> <li>Modify the Kofax Release script to allow for loading documents into subfolders</li> </ul>				
Senior Developer (Off shore-India)	<ul> <li>Build the Alfresco Web Client Interface</li> <li>Develop the custom components in Alfresco Web Client based on the SRS.</li> <li>Testing and Bug Fixing</li> </ul>				
T-Scan					
Business Sponsor	<ul> <li>Remains as the highest point of escalation for all matters concerning this project</li> <li>Provides advice to the execution team</li> <li>Conducts periodic internal project reviews</li> </ul>				
Project Manager/Business Analyst	<ul> <li>Assumes project management responsibility and execution ownership of T-Scan part of project plan</li> <li>Function as a single point of contact and facilitate transfer of knowledge and assistance to the BPA team from T-Scan team</li> <li>Assign, monitor, track, facilitate and collaborate project tasks to T-Scan team members Interviews business owners, stakeholders, end users, administrators, etc to gather requirements</li> <li>Responsible for unambiguous representation of the user requirements</li> <li>Responsible for explaining, demonstrating the intended functionality to the users and providing all necessary details to development (BPA) team</li> </ul>				
Systems Support Personnel	<ul> <li>Provide system support to the development team in terms as System Admin, DBA, Network engineer, internal systems administrators</li> <li>Review the environment specifications developed by the project team</li> <li>Setup environments according to the specifications</li> </ul>				

# 7.0 Assumptions

# 7.1 Technical Assumption

- 1. The software development platform is Alfresco Enterprise Release 3.0
- 2. External system integrations are not considered as part of the scope.
- 3. T-Scan will build the Production environment according to the specifications of BPA. BPA will provide direct support, as needed, to accomplish the production setup.

### 7.2 Resource Assumption

- 1. BPA will assign a Key project contact that will be responsible for the project monitoring and reporting.
- 2. T-Scan professionals will be available to participate in the project as required for consultation, analysis, project meetings, clarifications, review and feedback.
- 3. T-Scan will provide workspace for the BPA staff working on site in T-Scan premises.
- 4. T-Scan will provide remote access to BPA from within T-Scan network to their development / testing & Production environment.
- T-Scan will provide necessary resources and assistance in environment setup issues, such as database dump, code base, source control system, etc. and to keep the required systems running for the project activities.

# 7.3 General Assumptions

- The project will be executed on a continuous basis once started without any break in between.
   This includes go live activities. Project will be completely managed from within the Rally Scrum Methodology.
- T-Scan will be responsible for managing the involvement of any third party vendors / other T-Scan project teams, adhering to the project plan and time line.
- T-Scan will provide requested information namely documents, data and any other relevant information required for successful project completion, based on the timelines defined in the detailed project plan developed during the planning phase of the project.
- T-Scan will authorize, provide and facilitate access to necessary application, software, system, license and documentation. When needed T-Scan will conduct or facilitate knowledge transfer sessions to BPA team
- T-Scan will provide for adequate hardware, software, software licenses and tools (infrastructure) to meet development, testing and deployment needs for this engagement.
- T-Scan will provide feedback to BPA on deliverable documents in a timely fashion, not longer than three business days after receipts of the deliverable. If there is a delay the deliverables will be considered as accepted.
- T-Scan will complete all assigned tasks according to the timelines defined in the detailed project plan.
- T-Scan will perform the UAT itself with help from BPA in system level preparation for UAT and pre defined acceptance criteria furnished by T-Scan.

# **Appendix A: Acceptance and Sign Off**

By signing below, BPA Technologies (BPA) and T-Scan accept this proposal as a statement of work that will be executed by BPA. This proposal will supersede any prior project document or communication that may have been exchanged between BPA and T-Scan related to this implementation effort.

Once signed, any reproduction of this document made by reliable means (e.g., photocopy, facsimile or other scanned image) is considered an original.

BPA Technologies, Inc.	T-Scan Corporation,
Signed:	Signed:
Name:	Name:
Title:	Title:
Date:	Date: